



# Pan American Health Organization Member Presentation

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# Brand vs. Generic & DAW

## Consider a Less Expensive Generic

- A generic medication has been deemed by the Food and Drug Administration (FDA) to be equivalent to the branded product, this means it will work the same way for you as the branded medication does
- Most generic medications are less costly than their brand counterparts
- What do you do if your doctor told you to always take the brand?
  - Your doctor should be writing the prescription for the brand name medication and indicating in writing that the brand is “medically necessary” and also placing a DAW (dispense as written) 1 on the prescription
  - If your doctor doesn’t indicate that it is medically necessary for you to take the brand, and you choose to use the brand, that is considered DAW 2 meaning there is no medical necessity and you are asking for the brand by choice and will incur a DAW penalty
- **DAW 2 penalty = the cost of branded product + the difference of the generic**



# Saving Money on Your Prescription Drug Costs

## Consider a Less Expensive Generic

- Generic medications are just as effective as brand-name drugs, yet often only a fraction of the cost.
- If you are taking a brand drug, ask your provider if a generic alternative is appropriate.

## Take Advantage of 90-Day Refills

- Ask your provider if your maintenance medication can be filled every 90 days instead of every 30 days.
- 90-Day refills can be filled at your retail pharmacy or through Costco Mail Order.

## Compare Prices

- Utilize the Navitus App or Navitus Member Portal to compare prices at pharmacies in your area.



# Vaccinations at the Pharmacy are \$0 copay

- Pharmacies are able to provide a multitude of vaccinations on site for adults.
  - Laws do vary by state if a pharmacy can provide vaccinations to children and you should check with your local pharmacist for their ability to vaccinate the entire family
- If a pharmacy is able to provide vaccinations on site and age requirements are met, then you should provide your Navitus ID card for processing like any other prescription.
  - Vaccines obtained at the pharmacy are \$0 copay
- **COVID Vaccines are being made available in a multitude of settings**
  - You can use your Navitus ID card at a pharmacy to receive the vaccine
  - You may also be able to use your Medical ID card as well
  - No matter which card you are able to use, the COVID Vaccine is free of charge to you



# Navitus Customer Care

## Agents are Available 24/7

- Navitus Customer Care agents are available to assist with any pharmacy benefit questions or concerns:
  - Drug Questions and Coverage
  - Member Portal and Mobile App Registration
  - Processing Information
  - Prescription Cost Questions or Concerns
    - If you feel you were paying a lot less for your medication previously, please reach out to Customer Care and they can ensure proper processing information was input at the pharmacy.
- Customer Care agents will initiate the process to provide interpreting services when needed to assist in translation between members and Customer Care agents.

Call Navitus Customer Care at 1.844.268.9789

Number is also located on Member ID Card



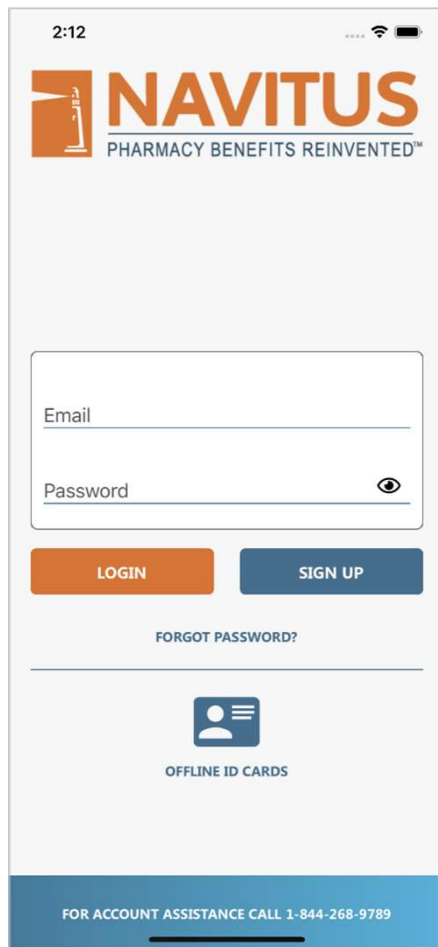
# Navi-Gate® for Members

## Overview & Portal Demo

- You can now access the online member portal where you can learn more about your prescription benefit program, medication history, and drug information.
- Helpful resources include frequently asked questions, contact information and a self-service section with appropriate forms.
- Convenient access is provided to plan-specific information including:
  - “Cost Compare” for comparing pharmacy costs.
  - Drug Search/ Side Effects and Interactions.
  - Forms for items such as Prior Authorizations and Manual Claims.
  - Formulary Listing.
  - Mail Order Service.
  - Pharmaceutical Management Procedures.
  - And more.

# About the App

## Prescription Benefits at Your Fingertips



- With Navitus' mobile app, members can:
  - Compare medication prices to find the lowest-cost option
  - Locate the most convenient network pharmacies
  - Save preferred pharmacies for quick and easy access
  - Access medication and benefit information
  - View member ID card
- Features include:
  - Drug search
  - Cost compare
  - Pharmacy search
  - Favorite pharmacies
  - Member ID card



Thank You.



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